North Carolina Annual Report Summary of Actions for Compliance with Approved Recycling Plan

Lenovo (United States), Inc. October 1, 2011

Program Year 2010-2011 Summary of Actions:

Lenovo complied with the approved recycling plan by:

- 1) Providing a toll free number for consumers seeking additional information
- 2) Providing a free mail-back program for consumers

Recycling Plan Details:

Consumers in North Carolina are able to return their used Lenovo manufactured computer equipment for recycling through the program website at www.lenovo.com/lenovo/environment/usconsumerrecycling free of charge. The program covers Lenovo manufactured desktop and notebook computers, computer monitors and peripherals.

Lenovo has partnered with AERCCR, Inc. and its Take-Back and Regulatory Compliance management system to offer this program. Consumers can access the webpage and enter information about their location and the equipment they intend to recycle. Based on this information, a free shipping label is generated and sent to the consumer, which the consumer can utilize to ship their used Lenovo product for free recycling. Consumers merely pack the product and ship it using the free shipping label. AERCCR will ensure the products are responsibly recycled.

Further information on recycling and reuse of computer equipment can be found on Lenovo's website at www.lenovo.com/lenovo/environment/usconsumerrecycling. Lenovo maintains a toll free telephone number for consumers seeking more recycling information. The toll free number is 1-866-96-THINK.